# NICOLETTI & HARRIS, INC. PROCESS SERVICING AND LITIGATION SUPPORT SERVICES



**Nationwide Process Serving and Litigation Support Services.** We serve any paper, around the corner and around the world.

Our Specialty is Mass Torts

## A Reputation for Excellence

Nicoletti & Harris has provided all practice areas of the legal profession with fast and reliable service since 1986. Unlike many other process serving companies, Nicoletti & Harris benefits from the use of experienced in-house process servers, who serve exclusively for our business. Our process servers have been selected for their commitment to Nicoletti & Harris' standards of expertise, efficiency and professionalism. As a result, every service is handled with the care and efficiency that guarantees due diligence.

## **Global Reach**

While we specialize in service of process and litigation support for New York, New Jersey and Florida law firms, we have developed a network of affiliates throughout the world, allowing us to provide you with service of process anywhere in the nation and outside the continental United States.

#### **Mass Torts**

Our specialty is mass torts. Mass torts require the staffing and technology integration necessary to handle a large volume of orders. Our in-house process servers, global partners, API technology integration and experience has helped us develop a reputation for excellence and outstanding customer service to the mass tort industry.







# **Our Technology**

#### Efficient - Hands Off

Nicoletti & Harris, Inc. provides cuttingedge litigation support services to lawyers throughout the United States, including process serving. With options to connect your case management system to our software, we minimize the opportunity for error. Clients can also scan and email documents, or mail hard copies to us, when ordering a service.

#### How does our technology work?

Our custom built API (application programming interface) allows us to integrate our software system with those of our clients. With a simple click of a button, clients are able to send us their documents to be served.

Once we receive your request, it is automatically uploaded into our system. Our software creates the tasks and tracks them every step of the way. Clients receive email alerts or text messages as tasks are completed. For example, if a service was effective, clients receive a text and email notification with the date, time, and who was served. If the process is not complete, a notification is sent to the client and their case management system is updated stating the reason.

#### Why use our API technology?

API technology allows clients to save time and money on data entry. Everything is conducted automatically and digitally which allows the system to reduce errors and liability. Billing is also automatically transmitted to your accounts payable department, helping to further reduce labor cost and increase efficiency.



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